

inspire confidence. create opportunity.

2015 Annual Report

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inspire confidence. create opportunity.

Our Mission:

Clothes That Work empowers clients to secure and maintain employment by providing interview and workplace appropriate clothing, confidence building education, and coaching services.

Our Vision:

Clothes That Work will be the workplace leader in eliminating internal and external image barriers to employment and career success.

Our Values:

Honesty

Fairness

Respect for Others

Compassion

Integrity

Accountability

Collaboration

Innovation

2015 Board of Trustees

Nancy Robie

President Community Volunteer

Linda Ashworth Vice President Dayton Area Chamber of Commerce

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Clothes That Work Staff

Paula Cosby Executive Director

Suzy Harris Director of Boutique Operations & Volunteer Services

Bill Perry Marketing & Communications Manager Libby Webster Client Services Coordinator

Jennifer Wilburn Inventory Merchandising Assistant



A Letter from the Executive Director

Dear Friends and Supporters,

Do you remember what you were doing when you were 17 years old? For many of us, it was a time to decide who we were as individuals and what we wanted to be when we grew up. It was a time when we worked hard to successfully transition from an important foundational

phase of our lives to prepare for the next great adventure before us.

We found ourselves in the very same situation at Clothes That Work this past year. 2015 was a banner year for the organization as we celebrated 17 years of service to the community. Support for our mission work came from more than individuals and their donations of selfless hours of labor, quality clothing items, and financial support; the business community recognized and rewarded our important work as well. Thanks to the hard work of a dedicated staff, volunteers, and Board, we won the BBB's Eclipse Integrity Award and the Dayton Business Journal's Business of the Year Awards for Nonprofits, along with numerous other recognitions for the service we provide to Montgomery County and the region.

As we stand firmly on the overwhelming support of the local community over the years, we look toward our future. We successfully completed a master plan in 2015 that charts a course for strategic growth to get to the next level of service over the next three years. We have refined our mission and are expanding our services to empower even more individuals with professional clothing, coaching, and education not only to seek employment, but to maintain it.

As we move into "adulthood," I am honored to lead an organization that is recognized as a collaborative leader in the workforce development arena. I encourage you to continue to partner with us as we work to create a strong, financially stable future for everyone in the Dayton region.

In Service,

anla Cos

Paula C. Cosby Executive Director

Awards and Amazing Moments

The Dayton area community opened their hearts and showered Clothes That Work with accolades and appreciation in 2015. In April, we were selected as a finalist for the **Better Business Bureau Eclipse** Integrity Awards, and we were thrilled to be honored as the Nonprofit Integrity Award winner in the 1-5 employee category at the official ceremony in May. Receiving this recognition reflects our core values, is a testament to our commitment of ethical business practices, and that every client who walks through our doors is treated with integrity.

We were just as excited to receive the Dayton Business Journal's Notfor-Profit Organization of the Year Award in November for our impact on the local region.

More than just the business community showed their support. At the end of the year, we received a very special visit from 10-year-old Kennedy Lambert. After her greatgrandmother passed away, she collected her earrings, bagged them, and donated them to Clothes That Work in the hopes that they would give an extra boost of confidence to the many women who come to us for professional clothing.







Interview and Workplace Clothing



In 2015, **839 job seekers** received professional clothing and confidence-building coaching through our Interview and Workplace Clothing Program, a **16% increase** over the number of people we served in 2014. **6,724 items of professional clothing** valued at **\$103,684** were distributed to help these individuals create a professional image. The number of men we provided with services continued to grow as well, representing **48%** of the total number of people who benefitted from this program. **97%** of our program beneficiaries reported being more confident and prepared for their interview after receiving services from Clothes That Work. **67 job seekers** returned to us after securing a job, and we provided them with an additional 3 - 4 outfits each to help build their professional image.

Our donors and volunteers are the reason this program continues to be successful. Both individuals and groups regularly give their time to work in our donation room,

"I feel that because I have something presentable to wear, I can do my job more effectively. I had a better experience than visiting a department store!"

~LaJuan, Clothing Program Client

sorting through thousands of donated items each month and reserving the very best articles of clothing for our client service areas. Another team of trained volunteer client coaches works one-on-one with those job seekers who visit us, helping them select a winning, professional outfit while providing them with advice and suggestions on how to succeed in an interview and on the job.

Education and Training Program



In 2015, **328 individuals** enhanced their interview and job readiness skills by participating in one of our educational workshops, a **7% increase** over the number of attendees we served in 2014.

Last year, the staff and volunteers of Clothes That Work made a dedicated effort to enhance its mission by helping job seekers not just obtain a job but also maintain employment. A committee of professional experts donated more than **60 hours** to identify key skills needed in the workplace, and they then built a curriculum to meet those needs and to Available Workshops in 2016 First Impressions Dress to Impress Communicate Like a Professional Business Etiquette Finance and Personal Image Social Media and the Workplace Professional Networking

properly educate our local workforce. Multiple business partners paid to have our workshops presented to their employees and/or members in 2015, and we extended these training opportunities to many of our Referral Partners as a value-added benefit to their professional relationship with Clothes That Work.

The Boutique

"Looking at myself in the mirror made me realize that I can be successful!"

~Chelsea, Clothing Program Client

More than **25%** of Clothes That Work's operating revenue comes from sales made at the Boutique. This volunteerrun resale shop is open to the public Monday through Friday and on the second Saturday of the month. In order to better serve our customers, we extended our hours in 2015, staying open from 10am to 7pm on Thursdays

and increased the opportunities to earn revenue that fuels our client services.

In 2015, we also launched the Luxe Boutique, a specialty store powered by eBay. When we receive items with high-end designer labels that would be inappropriate for our clients to wear to an interview or work, we sell them in the Luxe Boutique. This online store gives us the ability to increase our brand awareness, reach a global marketplace, and provide our customers with quality, name-brand items at a discounted rate, all while supporting the mission and programs of Clothes That Work.







Our Volunteers



In 2015, **270 individuals** in our community gave their time and talent to Clothes That Work. **156 volunteers** came to us as groups, helping with large projects such as sorting and cleaning inventory. An additional **144 volunteers** helped us carry out our operations, serving on various committees, helping with special events, coaching our clients, running the Boutique, and processing donations. Together, they gave **5,408** hours of service, valued at **\$127,412** (*the Independent Sector*).

Thanks to the support of our volunteers, we are able to extend the impact of a small staff of five people to provide high quality services to our clients. We are fortunate to have the continued support of so many people in our community, and we are proud to share the fact that some of our volunteers have been working with us since we opened our doors in 1998.





Fundraising Events



"You're not a client at Clothes That Work. You're family."

~Juan, 2015 Fashioning Futures Luncheon Keynote Speaker



Clothes That Work hosted two annual fundraisers that generated more than **20%** of our annual revenue in 2015. The Fashioning Futures Luncheon continues to be our signature event, attracting more than 500 guests to experience the successes of our clients firsthand. This year, we celebrated the success stories of Jonathan, Nina, Jamil, Casey and others as they proudly walked down the runway.

In 2015, we launched a new fundraiser called Men at Work, an online competition to determine the "Best Dressed Man" in Dayton. 54 men campaigned for the title over a three week period, and the men received more than **2,000 votes** from 48 out of 50 states across the country, generating thousands of dollars to help fund our programs and services.

2015 Financials



* In Kind Value





Corporate and Foundation Donors

A. Moore Consulting Abernathy Charitable Fund Acadia Lead Management Services **Ball Aerospace &** Technologies Bank of America **Biel Photographic** Boys and Girls Club of Dayton Brady Ware & Company CareSource Catapult Creative CBD Advisors Chase Cleaners Inc. The Clothesline Creative Images Academy Dayton Area Chamber of Commerce **Dayton Development** Coalition The Dayton Foundation **Dayton Progress DH** Productions DP&L Energy Optimizers Fifth Street Brewpub Fifth Third Bank **First Financial Bank GE** Foundation Generation Dayton Goddard School Graphica

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Church of Dayton

Reynolds & Reynolds Associate Foundation Sam Levin Foundation School of Advertising Art Sebaly Shillito + Dyer Sinclair Community College St. Andrews Lutheran Church Stahl Vision Synchrony Financial **Tatar Family Fund** Think Patented Thompson Hine TW Advisors UES Uhl Agency **US Bank** Vectren Foundation Vella Inc. Victoria Theatre Association Virginia W. Kettering Foundation William J. and Phyllis L. Kist Fund WilmerHale Women in Business Networking Wright-Patt Credit Union Wright State University Foundation Your True Colors

*Two donors have asked to remain anonymous

Individual Donors

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First Impressions

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Find us in the Job Center! 1133 S. Edwin C. Moses Boulevard Dayton, Ohio 45417 937.222.3778 www.ClothesThatWork.org









Partner Agency